

FedEx® Service Notification

FedEx® has changed Clinical Pak requirements when shipping specimens to any laboratory. Inner box no longer required when packaging urine and oral fluid specimens.

Eliminating the use of a box will save you time, resources, and storage space in collection areas. The FedEx Clinical Paks are also changing from clear to white (non-transparent) bags. The Clinical Pak will be used as an over pack for shipping non-infectious clinical specimens such as urine and oral fluid specimens*.

You may begin shipping specimens in both the clear and white bags without the inner cardboard container immediately. ACL will provide you with the Clinical Pak bags but will no longer supply you with inner cardboard containers.

Please ensure all collection staff is aware of this FedEx Clinical Pak change, and that they understand the laboratory shipping supplies will not include a box.

Should you have any questions, please call Client Services Department, or call the FedEx Hotline at: 800.463.3339.

* Blood and international requirements have not changed; shipments still require an inner cardboard box.